Admin Executive Roles & Responsibilities

- 1. Responds to telephone calls and e-mails.
- 2. Provide client service by telephone.
- 3. Greet guests, customers, and employees.
- 4. Provide information to visitors, clients, and employees.
- 5. Maintain a clean and organized reception area.
- 6. Assists in the coordination of office maintenance and repairs.
- 7. Organise meetings and appointments.
- 8. Create and provide reports to senior managers.
- 9. Effective management of meetings.
- 10. Perform basic bookkeeping and clerical duties.
- 11. Maintains and updates files, records, and databases for quick and easy search.
- 12. Housekeeping, Safety & Facility Management.
- 13. Perform joining formalities, issuance of offer & appointment letters.
- 14. Coordinating IT, HR, Finance, and other corporate services.
- 15. Assist HR with the candidate interview.
- 16. Creation of biometrics, and identity cards.
- 17. Managing petty cash and bank deposits.
- 18. Managing suppliers, such as choosing, negotiating contracts, and reducing supplier risks.
- 19. Provide and return laptops, computers, and other equipment provided to employees.
- 20. Printing of business cards, nameplates, identity cards, etc.
- 21. Manage staff meal vouchers.
- 22. General administrative tasks such as verification of stationery, petty cash, courier, pest control, housekeeping equipment, etc.
- 23. Celebrating employee birthdays.
- 24. Manage monthly anniversary records and send greetings accordingly.
- 25. Supervision of service personnel.
- 26. Resolve maintenance issues such as phone lines, electricity, internet connections, security monitoring, etc.
- 27. Book travel tickets and hotel accommodations for employees and guests.
- 28. Liaises and coordinates with a variety of departments within the Head Office and all branches.
- 29. Arranging accommodation for onsite employees
- 30. Update and communicate corporate policies and procedures as necessary.
- 31. Ensures business activities run smoothly through administrative support.